

SEP 06 2007

Atty. Docket No. 696.001

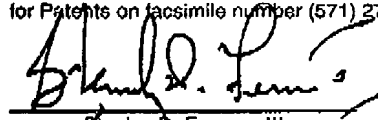
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Srinivasan et al.
Serial No. : 09/804,728 Examiner : Y. Retta
Filed : March 13, 2001 Art Unit : 3622
For : METHOD AND APPARATUS FOR INTERNET
CUSTOMER RETENTION

September 6, 2007

PETITION AND FEE FOR EXTENSION OF TIME
PURSUANT TO 37 C.F.R. § 1.136(a)

I hereby certify that this correspondence and any documents referred to as enclosed therewith are being transmitted by facsimile to the Commissioner for Patents on facsimile number (571) 273-8300 on September 6, 2007.


Stanley D. Ference III
Reg. No. 33,879September 6, 2007
Date of Signature

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Applicant(s) hereby petitions for an extension of time for a total period of three (3) months through and including September 6, 2007 to respond to the Office Action mailed on March 6, 2007. If an additional extension of time is required to insure that this paper is timely filed, please consider this a petition therefor.

The Response for which this extension is requested is filed herewith.

09/10/2007 SSITHIB1 00000069 09804728

01 FC:2253

285.00 OP

- 1 -

RECEIVED 412-741-9292
CENTRAL FAX CENTER
SEP 06 2007

Atty. Docket No. 696.001

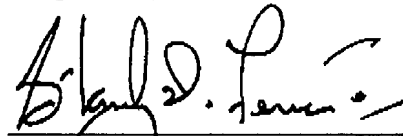
Applicant is a small entity and the extension fee required under 37 C.F.R. §

1.17(a)-(d) is calculated below:

	large entity	small entity
() one month	\$120	\$60
() two months	\$450	\$225
(X) three months	\$1,020	\$510
() four months	\$1,590	\$795
() five months	\$2,160	\$1,080

Submitted herewith is a completed Credit Card Payment Form. Please charge the credit card identified thereon in the amount of \$285.00 to cover the fee for the extension of time. As Applicants have previously obtained a two (2) month extension of time, the \$285.00 represents the difference between the fee for a three (3) month extension of time and the fee for a (2) month extension of time. The Commissioner is hereby authorized to charge payment of any additional fees associated with this communication or credit any overpayment to the credit card identified in the attached Credit Card Payment Form.

Respectfully submitted,



Stanley D. Ference III
 Registration No. 33,879

Mailing Address:

Customer No. 35195
FERENCE & ASSOCIATES LLC
 409 Broad Street
 Pittsburgh, Pennsylvania 15143
 (412) 741-8400
 (412) 741-9292 - Facsimile